Functional Requirements

* Log in/Sign up System for user profiles
* User account settings
* Add profile pictire(optional)
* Ratings
* Forgot Password
* Create/Delete jobs
* Create categories of jobs
* Customer/freelancer can complain/report which are private(last)
* Customers can rate freelancers vise versa – freelancers reviews of customers are private, customers are public(last)
* Search for services
* Advertisements
* Contact Form
* Communicate with sellers(last)
* Display sellers info(cost, description of job)
* Allow sellers to post their service descriptions, fees and different plans
* Display most popular sellers(last)
* Freelancers’ details
* Keep track of online transactions
* Unique Sections for each genre of freelancers
* Hosting platform for the Website
* Premium features
* Invoice and distribution of money to clients
* When user creates account display “Become a freelancer” button if they want to do freelancing
* Freelancers can choose which category they want to be in
* Categories has a max number of freelancers – if the category is full, deny access and prompt the freelancer to try another category.
* Customers searches for jobs.
* Change user information.
* Invoice tells user payment information; every transaction adds 2% to the ne1 business.
* When a payment is made, system holds the cash until the customer is satisfied with the final product.

Non-Functional Requirements

* Minimum of 100TB of data to store
* Any device capable of browsing the web
* 24/7 Customer service support
* Maintenance and Monthly updates
* DBMS (Database Management System)
* The information must be fetched in less than a minute
* Easy to use GUI (Graphical User Interface)
* Daily system backups
* Advertise sellers